



# RETURN POLICY

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Parts and accessories purchased online and shipped directly to you or picked up at a participating dealership may be returned in accordance with the Return Policy.

To be eligible for a return, the item:

- Must be returned to the selling dealership within 30 days of receipt
- Must be in original condition (i.e., new and unused), and must be returned with all parts, components, instructions and in the original shipping container.
- Batteries, EV Chargers and Electrical Parts are not returnable.
  - EV charging adapters are returnable to the selling dealership within 30 days of receipt.
- All returns are subject to seller dealership inspection.

Sellers reserve the right to refuse the return of any parts that have been opened, unsealed, or used in any manner, or that do not meet the above criteria.

## AUTOMOTIVE PARTS CORE CHARGE AND CORE CHARGE RETURN POLICY

Certain automotive parts can be recycled and remanufactured for future use. These parts have a “core charge” that is used as a deposit on the portion of the part that can be reused. The reason for this charge is to encourage the return of your old part. When the recyclable component from your old part is returned to us, the charge is refunded to you. To receive your core charge refund:

- If you had the automotive part shipped to your home, visit <https://acdelcocorerefund.com> and follow the instructions to complete your return and refund request.
- If you picked up the part from the Dealer, or had it installed at the Dealer, the core must be returned to the Dealer you purchased it from. Full core rebate is paid to you as long as the core is as complete as the product provided, missing no parts and returned in the ACDelco box the new part was received in. Make sure to drain all liquids and place it in a plastic bag to avoid leakage during the return process. The core return must be received within 6 months of the purchase date of your new or remanufactured unit.

For shopping support call 1-844-847-1118. For technical questions please contact your local seller.